



CONTENTS

CARLTON BATHS COMMUNITY CENTRE (CBCC)	3
CARLTON CONTACT NEIGHBOURHOOD HOUSE.....	3
CARLTON FAMILY RESOURCE CENTRE.....	3
CARLTON PARKVILLE NEIGHBOURHOOD YOUTH SERVICES.....	4
CATHOLIC SOCIAL SERVICES	4
CENTRE FOR FILIPINO CONCERNS AUSTRALIA	5
CENTRE FOR MULTICULTURAL YOUTH ISSUES	5
DUKE OF EDINBURGH'S AWARD, NATIONAL OFFICE.....	6
FITZROY LEGAL SERVICE	7
FLEMINGTON & KENSINGTON COMMUNITY LEGAL CENTRE.....	7
FORSTER LODGE AUSTUDY & ABSTUDY HOSTELS	8
FOUNDATION FOR YOUNG AUSTRALIANS.....	8
FRONTYARD: MELBOURNE YOUTH SUPPORT SERVICE (MYSS)	8
FRONTYARD: YOUNG PEOPLE'S HEALTH SERVICE	9
FRONTYARD: YOUNG PEOPLE'S LEGAL SERVICE.....	10
FRONTYARD: YOUTHNET	10
GAY SUPPORT GROUPS.....	10
GUIDES VICTORIA	11
HELLENIC YOUTH FEDERATION OF VICTORIA	11
HOPE STREET YOUTH & FAMILY SERVICES.....	12
INTERNATIONAL EXCHANGE PROGRAMS (IEP).....	12
KENSINGTON COMMUNITY CENTRE.....	13
KENSINGTON NEIGHBOURHOOD HOUSE.....	13
KIDS IN DISTRESS GROUP	14
KIDS UNDER KANVAS.....	14
KOORIE EDUCATION.....	15
MACKILLOP FAMILY SERVICES	15
MELBOURNE NEWS BOYS' CLUB FOUNDATION	16
MELBOURNE SPORTS NETWORK.....	16
OZANAM INTENSIVE YOUTH SUPPORT	16



REFUGEE MINOR PROGRAM.....	17
SALVATION ARMY MELBOURNE COUNSELLING SERVICE	17
STOPOVER YOUTH HOUSING SERVICES	18
THE COMMON GROUND	18
YOUNG ACHIEVEMENT AUSTRALIA	18
YOUNG WOMEN'S CHRISTIAN ASSOCIATION (YWCA), MELBOURNE OFFICE	19



Carlton Baths Community Centre (CBCC)

Recreational Activities

Address: 248 Rathdowne Street,
CARLTON 3053

Contact person: Duty Worker

Phone: (03) 9347 3677 **Fax:** (03) 9347 1301

Email: carltonbaths@ymcavic.asn.au

Service Description:

Provides healthy recreational activities for children, young people, adults and the aged. Activities include gymnastics, dry and aqua aerobics, boxing circuit classes, stadium sports, swimming lessons, massage, children's dance classes, self-defence and karate.

Service Details:

AVAILABILITY: 6.00am to 9.30pm, Mon to Fri;
9.00am to 7.00pm, Sat & Sun.

Swimming pool hours: Daylight-saving time,
6.00am to 8.00pm, Mon to Fri; 9.00am to 7.00pm,
Sat & Sun; non-daylight-saving time, 6.00am to
10.00am & 3.00pm to 7.00pm, Mon to Fri;
9.00am to 7.00pm, Sat & Sun.

The swimming pool is closed from 30th April to
1st October and from 12noon to 4.00pm during
April & October.

OFFICE HOURS: 6.00am to 10.00pm, Mon to
Fri; 9.00am to 7.00pm, Sat & Sun.

COST TO CLIENTS: Inquire.

Carlton Contact Neighbourhood House

Young Women's Program

Address: 20 Princes Street,
CARLTON NORTH 3054

Contact person: Duty Worker

Phone: (03) 9347 2739 **Fax:** (03) 9347 1651

Email: cc@yarranet.net.au

Website:

www.yarranet.net.au/carlcont/ccfront.htm

Service Description:

Social and recreational activities are held for adolescent girls 12 to 16 years old to enhance their self-esteem.

Service Details:

AVAILABILITY: 3.30pm to 5.30pm, Mondays.

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri,
during school terms, with a telephone answering
machine available when the office is unattended.

CATCHMENT AREA: Carlton and surrounding
districts.

COST TO CLIENTS: Nil.

REFERRAL: Self.

Carlton Family Resource Centre

Family Support Counselling & Group Workers

Address: 216 Rathdowne Street,
CARLTON 3053

Contact person: Duty Worker

Phone: (03) 9347 6211 **Fax:** (03) 9347 7502

Email: melfor@melbourne.vic.gov.au



Service Description:

Family counselling and group workers see a family as a group or the parents and young people individually, although the main focus is on women and children. Workers arrange home visits in certain circumstances.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri.

COST TO CLIENTS: Nil.

AVAILABILITY: Appointments necessary.

REFERRAL: Self.

ASSESSMENT: At first visit.

Carlton Parkville Neighbourhood Youth Services

Youth Services

Address: Carlton Baths Community Centre, 248 Rathdowne Street, CARLTON 3053

Contact person: Youth Worker, Ernie Sims or Steve Maude

Phone: (03) 9347 3677 **Fax:** (03) 9347 1301

Email: carltonbaths@ymcavic.asn.au

Service Description:

Provides recreational and social activities, a drop-in centre, camps, excursions, school holiday programs, outreach street work, home visits and referrals to appropriate support services for children and young people 12 to 25 years old.

A group is available for young members of the Horn of Africa ethnic community.

Service Details:**LOCATION & AVAILABILITY:**

Carlton Baths Community Centre drop-in centre, 4.00pm to 7.00pm, Mon to Fri.

Nicholson Street Housing Estate drop-in centre, 6.00pm to 8.00pm, Tue.

Lygon Street Housing Estate drop-in centre, 6.00pm to 8.00pm, Wed & Fri.

OFFICE HOURS: Irregular hours. Messages may be left at Carlton Baths reception, and alternative contact can be made via the following mobile telephone numbers.

Youth Service Coordinator, Ms Joanne Hansen, 0413 010 869

Youth Workers, Ernie Sims, 0409 205 217 & Steve Maude, 0401 921 180

CATCHMENT AREA: Carlton, Parkville & district.

COST TO CLIENTS: Depends on activity.

REFERRAL: Self.

Catholic Social Services

Catholic Social Services

Address: 383 Albert Street, EAST MELBOURNE 3002

Postal: PO Box 146, EAST MELBOURNE 3002

Contact person: Reception

Phone: (03) 9287 5566 **Fax:** (03) 9287 5567

Email: office@css.org.au

Website: www.css.org.au

Service Description:

The office provides referral for social welfare services, support for Catholic agencies, research on social issues, development of social policy and advocacy in the social service field.

Concerns include aboriginal people, aged care, HIV/AIDS, children and adolescents, criminal justice, disability, families, health, housing & homelessness, income security and women's issues.

**Service Details:**

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri, with a telephone answering machine available when the office is unattended.

CATCHMENT AREA: Melbourne & Geelong.

COST TO CLIENTS: Nil.

REFERRAL: Self.

Centre for Filipino Concerns Australia

Individual & Family Counselling & Support

Address: Ross House, 247-251 Flinders Lane, MELBOURNE 3000

Contact person: Duty Worker

Phone: (03) 9663 2874 **Fax:** (03) 9663 7620

Service Description:

Individual and family counselling and support, including domestic violence counselling, are available for male and female children, young people and adults from the Filipino ethnic community.

Youth Support Group

Contact person: Duty Worker

Service Description:

Provides support, information, counselling and recreational activities for young people from the Filipino ethnic community.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri, with a telephone answering machine available when the office is unattended.

CATCHMENT AREA: Melbourne metropolitan.

COST TO CLIENTS: Nil.

AVAILABILITY: According to need.

REFERRAL: Self.

Centre for Multicultural Youth Issues

Job Placement, Employment & Training Program (JPET)

Address: Level 1, 308 Drummond Street, CARLTON 3053

Contact person: Duty Worker

Phone: (03) 9349 3466 **Fax:** (03) 9349 3766

Email: info@cmyi.net.au

Website: www.cmyi.net.au

Service Description:

JPET offers advice, support and referral services to homeless or at-risk young members of the ethnic community 15 to 21 years old to help with housing, training & employment, income entitlements, self-esteem, family mediation, substance abuse and other issues. The service negotiates with schools to help young people stay at school or return to school.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri, with a telephone answering machine available when the office is unattended.

COST TO CLIENTS: Nil.

AVAILABILITY: According to need.

REFERRAL: Self or agency.

Policy Development & Publications

Contact person: Coordinator

Service Description:

The Centre conducts project work and research in order to produce publications and policy to support those working with young ethnic people. A newsletter is produced five times a year.



Annual subscription entitles members to the newsletter, general mail-outs, a twenty-five per cent discount on publications, and an invitation to Centre forums and meetings.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri, with a telephone answering machine available when the office is unattended.

ANNUAL SUBSCRIPTION: Individuals, \$40; organisations, \$80; single concession, \$15

Reconnect Family Mediation Program

Contact person: Duty Worker

Service Description:

A program to improve relationships between young ethnic people and their families where the child, young person or family is experiencing unresolved conflict.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri, with a telephone answering machine available when the office is unattended.

COST TO CLIENTS: Nil.

AVAILABILITY: According to need.

REFERRAL: Self or agency.

Sports & Recreation Program

Contact person: Duty Worker

Service Description:

A program of social and recreational activities for ethnic children and young people 12 to 18 years old.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri, with a telephone answering machine available when the office is unattended.

COST TO CLIENTS: Nil.

AVAILABILITY: Inquire.

REFERRAL: Self or agency.

**Duke of Edinburgh's Award,
National Office**

Challenge to Achieve

Address: Ground Floor, 232 Victoria Parade, EAST MELBOURNE 3002

Contact person: Reception

Phone: (03) 9412 6685 **Fax:** (03) 9412 6680

Email: dukesvic@infoxchange.net.au

Website: www.dukeofed.org.au

Service Description:

The scheme offers a choice of non-competitive recreational and leisure activities offering the challenge of endeavour and achievement.

The scheme has three levels, Bronze, Silver and Gold. Young people 14 to 25 years old, including people with disabilities, may join the scheme and take as long as necessary, up to the age of twenty-five, to complete the levels.

Bridge Awards are available for young people with disabilities.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri.

COST TO CLIENTS: Registration: \$33. Cost of activities falls on the young people or their supporting groups.

REFERRAL: Self or agency.

ASSESSMENT: By goal achievement.



Fitzroy Legal Service

Alphaline

Address: 124 Johnston Street, FITZROY 3065

Postal: PO Box 297, FITZROY 3065

Contact person: Duty Solicitor

Phone: (03) 9419 3744, (03) 9419 7427

Fax: (03) 9416 1124

Email: enquiries@fitzroy-legal.org.au

Website: www.fitzroy-legal.org.au

Service Description:

Alphaline is a twenty-four-hour, seven-day-a-week, emergency legal service for young people in police custody needing urgent legal assistance. The service is run by volunteers.

Service Details:

CATCHMENT AREA: Abbotsford, Brunswick, Carlton, Clifton Hill, Collingwood, East Melbourne, Fitzroy and Richmond.

COST TO CLIENTS: Nil.

REFERRAL: Self or agency.

ASSESSMENT: A solicitor may attend the police station to assess the situation if required.

Legal Advice

Contact person: Duty Worker

Service Description:

A drop-in legal advice and information service and assistance with legal aid applications.

Service Details:

OFFICE HOURS: 9.30am to 9.00pm, Mon to Fri.

Appointments are not necessary.

CATCHMENT AREA: Abbotsford, Brunswick, Carlton, Clifton Hill, Collingwood, East Melbourne, Fitzroy and Richmond.

COST TO CLIENTS: Nil.

AVAILABILITY: According to need.

REFERRAL: Self.

Flemington & Kensington Community Legal Centre

'Outlaw' Youth Outreach Legal Service

Address: 40 Bellair Street, KENSINGTON 3031

Postal: PO Box 487, FLEMINGTON 3031

Contact person: Duty Worker

Phone: (03) 9376 4355, **Fax:** (03) 9376 4529

Email: flemken@vicnet.net.au

Service Description:

Outlaw is an outreach legal service provided in conjunction with the North Melbourne Legal Service for children, young people and adults 12 to 25 years old living in the Flemington and Kensington areas. The presence of a Vietnamese ethnic worker can be arranged.

Community languages spoken include the following: Vietnamese

Service Details:

AVAILABILITY: The service is available at the Flemington & North Melbourne Community Centre, 49-53 Buncle Street, North Melbourne, from 6.30pm to 8.30pm on alternate Thursdays during school terms.

Telephone, (03) 9328 8022

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri.

COST TO CLIENTS: Nil.

REFERRAL: Self or agency.



Forster Lodge Austudy & Abstudy Hostels

Student Hostels

Address: 3rd Floor, 766 Elizabeth Street, MELBOURNE 3000

Contact person: Reception

Phone: (03) 9347 2655 **Fax:** (03) 9348 1273

Email: info@tryyouth.org.au

Website: www.tryyouth.org.au

Service Description:

Provides accommodation for young and adult university students. Houses are in Footscray, Maidstone, Clifton Hill, Lalor and Thornbury and are provided with furniture, kitchen utensils, bedding and initial foodstuffs.

Bond and the first month's rent in advance plus an ongoing rent subsidy of thirty per cent of the total rent are provided, and students are responsible for the remaining rent and payment of services such as gas and electricity.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri.

COST TO CLIENTS: Inquire.

SPECIAL REQUIREMENTS: Students must be receiving Austudy or Abstudy. Students in need are considered.

Foundation for Young Australians

Youth Foundation

Address: Level 12, 600 Bourke Street, MELBOURNE 3000

Postal: GPO Box 239E, MELBOURNE 3001

Contact person: Duty Worker

Phone: (03) 9670 5436 **Fax:** (03) 9609 3246

Email: headoffice@youngaustralians.org

Website: www.youngaustralians.org

Service Description:

The Foundation initiates action research and projects of national significance to effect fundamental, social and economic changes for disadvantaged children, young people and adults up to 30 years old. The Foundation also conducts a leadership development forum and offers scholarships and grants for young people and adults up to 30 years old to pursue post-secondary education.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri.

CATCHMENT AREA: Australia-wide.

FrontYard: Melbourne Youth Support Service (MYSS)

Housing Establishment Fund (HEF)

Address: 19 King Street, MELBOURNE 3000

Contact person: Youth Support Service Coordinator, Michael Beresford-Smith

Phone: (03) 9614 3688 **Fax:** (03) 9614 3622

Email: myss@infoxchange.net.au

Website: www.frontyard.org

Service Description:

Provides financial assistance to young people 16 to 25 years old for rental bonds and for rent in arrears and in advance. The Fund is not available to tenants in Office of Housing properties.

Service Details:

OFFICE HOURS: 10.00am to 8.00pm, Mon to Fri; 12noon to 8.00pm, Sat, Sun & public holidays.

REFERRAL: Self or agency.

ASSESSMENT: By application.



Youth Housing Information, Referral & Support (SAAP)

Contact person: Case Worker, Vanessa Collins

Service Description:

Young people 16 to 25 years old are assisted in obtaining emergency and long-term housing. The service provides crisis intervention, short-term supported referral and follow-up case management. Workers assist clients in their continuing search for housing.

Refuge vacancies are available as a recorded message when the telephone is unattended.

Service Details:

OFFICE HOURS: 10.00am to 8.00pm, Mon to Fri; 12noon to 8.00pm, Sat, Sun & public holidays.

COST TO CLIENTS: Nil.

REFERRAL: Self.

ASSESSMENT: By interview.

Youth Information & Referral (SAAP)

Contact person: Duty Worker

Service Description:

Information and referral are provided on a broad range of issues including health, the law, housing, education and employment. Practical support is provided to young people 16 to 25 years old who are homeless, looking for work, in trouble with the police, needing money, having problems with drugs or alcohol, or having any other problem for which they need advice.

Service Details:

OFFICE HOURS: 10.00am to 8.00pm, Mon to Fri; 12noon to 8.00pm, Sat, Sun & public holidays.

COST TO CLIENTS: Nil.

REFERRAL: Self or agency.

ASSESSMENT: By interview, but appointments not required.

FrontYard: Young People's Health Service

Young People's Health Service

Address: 19 King Street, MELBOURNE 3000

Contact person: Coordinator, Dot Henning

Phone: (03) 9614 3688, (03) 9611 2409

Fax: (03) 9614 3622

Email: henningd@cryptic.rch.unimelb.edu.au

Website: www.frontyard.org

Service Description:

Doctors and nurses from the Centre for Adolescent Health provide clinical health services for young people 12 to 22 years old. The health care service provides health information, resources, referral, advocacy and liaison on health and related issues. Health education activities are provided for individuals or groups of young people, carers or youth workers.

A counsellor is available, by appointment, on Mondays, Wednesdays and Fridays. A mental health worker is available, by appointment, on Tuesdays.

The service targets young people at risk, those in refuges or supported housing services, the homeless and those otherwise disadvantaged.

Service Details:

AVAILABILITY: 1.00pm to 5.30pm, Mon to Fri.

Available by appointment or drop in. A Medicare Card is not essential.

OFFICE HOURS: 10.00am to 8.00pm, Mon to Fri; 12noon to 8.00pm, Sat, Sun & public holidays.

COST TO CLIENTS: Nil.

REFERRAL: Self or agency.



FrontYard: Young People's Legal Service

Young People's Legal Service

Address: 19 King Street, MELBOURNE 3000

Contact person: Coordinator, Sarah Nicholson

Phone: (03) 9614 3688 **Fax:** (03) 9614 3622

Email: info@youthlaw.asn.au

Website: www.frontyard.org

Service Description:

Workers from the North Melbourne Legal Service provide a legal information, advice and advocacy service in the areas of general, civil, criminal and family law for young people 16 to 25 years old. Assistance with Legal Aid applications and document drafting is also provided.

Service Details:

AVAILABILITY: 2.00pm to 5.00pm, Mon; 2.00pm to 4.00pm, Thur.

OFFICE HOURS: 10.00am to 8.00pm, Mon to Fri; 12noon to 8.00pm, Sat, Sun & public holidays.

COST TO CLIENTS: Nil.

REFERRAL: Self or agency.

FrontYard: YouthNet

YouthNet

Address: 19 King Street, MELBOURNE 3000

Contact person: Coordinator, Simon Le Page

Phone: (03) 9614 3688 **Fax:** (03) 9614 3622

Email: youthnet@mcm.org.au

Website: www.frontyard.org

Service Description:

YouthNet provides free Internet access and e-mail connection, word processing, scanning of photographs and documents, and training in Web Page design for young people 16 to 25 years old.

Service Details:

AVAILABILITY: 10.00am to 5.00pm, Mon & Wed; 1.00pm to 5.00pm, Fri. Bookings are advised.

OFFICE HOURS: 10.00am to 8.00pm, Mon to Fri; 12noon to 8.00pm, Sat, Sun & public holidays.

COST TO CLIENTS: Nil.

REFERRAL: Self or agency.

Gay Support Groups

Young & Gay

Address: No street address, MELBOURNE 3000

Contact person: Asvin, Free STD call

Phone: (03) 9865 6700, 1800 134 840

Fax: (03) 9826 2700

Email: finhr@vicaids.asn.au

Website: www.vicaids.asn.au

Service Description:

A self-help and support group for gay young people and adults under 26 years old who are just 'coming out'.

Service Details:

OFFICE HOURS: 9.00am to 9.00pm, Mon to Thur; 9.00am to 5.00pm, Fri.

AVAILABILITY: A six-week course run according to need.

COST TO CLIENTS: Nil.



Guides Victoria

Guides' Association of Victoria

Address: 20 Russell Street,
MELBOURNE 3000

Contact person: Reception

Phone: (03) 9654 7911 **Fax:** (03) 9650 2436

Email: guidesvic@guidesaus.org.au

Website: www.guidesaus.org.au/vic

Service Description:

Guides Victoria aims to help the personal development of girls and young women. The program provides recreational and self-development activities for girls from the age of 5 to 18 years. There is also a program for young women between 18 and 30 years old, concentrating on leadership skills, mentoring and peer support.

Opportunities are also available for volunteer female leaders, with comprehensive training and continuing support provided.

The Guide Centre coordinates programs, resource provision, youth and adult recruitment, training, personnel records, public relations and campsite bookings for Guide Units, school groups, community groups and clubs throughout Victoria.

The Guide Shop is also located at 20 Russell Street, Melbourne. It sells uniforms, casual Guide wear and accessories plus a wide range of program resources.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri.

Guides Australia Internet Web Page:
www.guidesaus.org.au

GUIDE SHOP: 10.00am to 4.00pm, Mon to Fri;
10.00am to 2.00pm, Sat.

Hellenic Youth Federation of Victoria

Hellenic Youth Federation

Address: No street address, MELBOURNE 3000

Postal: GPO Box 167, MORELAND 3058

Contact person: General Secretary, Con Koubaliotis, Mobile

Phone: (03) 9663 4550, 0419 856 736

Fax: (03) 9663 4560

Email: hyf@hyf.org.au

Website: www.hyf.org.au

Service Description:

The Hellenic Youth Federation aims to promote unity and cooperation among all youth groups in the Greek ethnic community and to encourage appreciation of Greek history and culture.

Member organisations include Arcadian Youth Club, Australian Hellenic Cultural Youth Association, Cretan Brotherhood Youth of Victoria, Cypriot Community Youth, EDESSA Youth, Greek Organisation of Young Australians, Halkidiki New Generation 'STAGIRITS', Kalamata Youth '23rd of March', Kastoria Youth 'O Grammos', Lemnian Community Youth,

Pallaconian Youth Club 'Leonidas', Pankorinthian Youth 'St Paulos', Pancretan Youth Club, Pontiak Estia Youth Club, Salonican Youth 'White Tower' and Young Pammesinians 'Papaslessas'.

Service Details:

OFFICE HOURS: Irregular office hours, with a telephone answering machine available.

ANNUAL MEMBERSHIP: Community members, nil; clubs wishing to become part of the Federation, inquire.



Hope Street Youth & Family Services

Family Reconciliation

Address: Confidential, MELBOURNE 3000

Postal: PO Box 129, BRUNSWICK WEST 3055

Contact person: Family Reconciliation Worker,
Sue Warburton

Phone: (03) 9380 1403 **Fax:** (03) 9387 0241

Email: hopest@infoxchange.net.au

Service Description:

The service provides intensive family support and group work in order to achieve reconciliation between parents and their adolescent children.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Tue, Wed & Thur.

CATCHMENT AREA: North-western metropolitan.

COST TO CLIENTS: Nil.

AVAILABILITY: Appointments necessary.

REFERRAL: Self or agency.

Housing Establishment Fund (HEF)

Contact person: Duty Worker,

Service Description:

Provides financial assistance to young people for rental bonds and for rent in arrears and in advance. The Fund is not available to tenants in Office of Housing properties.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Tue, Wed & Thur.

CATCHMENT AREA: North-western metropolitan.

REFERRAL: Self or agency.

ASSESSMENT: By application.

Outreach Service

Contact person: Duty Worker

Service Description:

Provides outreach support and advice for 15 to 25 year old young people who are present or past residents of the Hope Street Refuge in order to help them find stable private rental housing and develop independent living skills.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Tue, Wed & Thur.

CATCHMENT AREA: North-western metropolitan.

COST TO CLIENTS: Nil.

AVAILABILITY: According to need.

REFERRAL: Self or agency.

International Exchange Programs (IEP)

Work Exchange Programs

Address: Level 3, 362 LaTrobe Street,
MELBOURNE 3000

Postal: PO Box 13278, LAW COURTS 8010

Contact person: Program Coordinator,
Local call rate

Phone: (03) 9329 3866, 1300 300 912

Fax: (03) 9329 1592

Email: info@iep-australia.com

Website: www.iep-australia.com

**Service Description:**

Provides affordable opportunities in international work and travel programs for students and young people. Programs include Work Australia, Summer Camp USA, Work & Travel Britain, Work USA, Work New Zealand and Overseas Practical Training USA.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri.

COST TO CLIENTS: Inquire.

Kensington Community Centre

Recreational, Social & Educational Activities

Address: Cnr Altona Street & Kensington Road, KENSINGTON 3031

Contact person: Duty Worker

Phone: (03) 9376 1633 **Fax:** (03) 9376 6187

Email: kensington@ymcavic.asn.au

Service Description:

Recreational, social and educational activities include art, craft, music, health & fitness, men's & women's groups for the ethnic community from the Horn of Africa, a young women's group, a teenage drop-in centre, children's dance & sport, a multicultural choir, cooking, primary school & secondary school tutoring and computing.

An outdoor heated 25 metre swimming pool and heated toddlers' pool are available from November to April.

Service Details:

AVAILABILITY: Courses run according to need.

Pool opening times: 9.00am to 8.00pm, Mon to Fri; 9.00am to 7.00pm, Sat & Sun.

OFFICE HOURS: 9.30am to 6.00pm, Mon to Fri; 12.30pm to 5.00pm, Sun.

CATCHMENT AREA: Kensington & district.

COST TO CLIENTS: Inquire.

Swimming pool entrance: adults, \$3; children, \$2; concession, \$2.20

REFERRAL: Self.

Teenage Holiday Program

Contact person: Duty Worker

Service Description:

A program of recreational activities and day trips is arranged for teenage children each school holiday.

Service Details:

OFFICE HOURS: 9.30am to 6.00pm, Mon to Fri; 12.30pm to 5.00pm, Sun.

CATCHMENT AREA: Kensington & district.

COST TO CLIENTS: \$4 per day plus some activity costs.

AVAILABILITY: According to need.

REFERRAL: Self.

Kensington Neighbourhood House

Community Information, Advocacy & Referral

Address: 89 McCracken Street, KENSINGTON 3031

Contact person: Duty Worker

Phone: (03) 9376 6366, (03) 9376 7280

Fax: (03) 9376 8444

Email: kwgp@vicnet.net.au

Service Description:

An information, advocacy and referral bureau for all services in the local community: health, housing, law, finance, education, employment and recreation.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri.



Kids in Distress Group

Independent Third Person

Address: MELBOURNE 3000

Contact person: Duty Worker: Pager 389 773

Phone: (03) 9883 8111

Service Description:

An independent person is available on-call to assist children and young people if apprehended by police when parents are unavailable.

An independent third person is available to provide advocacy for adults with intellectual disabilities.

Referral to appropriate community services is also provided.

Service Details:

AVAILABILITY: Twenty-four hours, seven days a week.

CATCHMENT AREA: City of Melbourne & western & northern metropolitan.

COST TO CLIENTS: Nil.

REFERRAL: Self or agency.

Service Description:

Indoor and outdoor recreational activities for children and young people from 8 to 20 years old are arranged in two age groups, 8 to 14 and 15 to 20. Outdoor activities include camping, canoeing, horse riding, bush walking, swimming and bike riding. Day outings include visits to the basketball, the football and Scienceworks. All participants are encouraged to attend two camps and three or four day outings per year in order to develop friendships. The program integrates young people with various abilities, about half the participants having intellectual or physical disabilities.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri, with a telephone answering machine available when the office is unattended.

COST TO CLIENTS: Weekend camps, \$90; four-day camps, \$160; day outings, \$10 to \$25

REFERRAL: Self, agency or medical.

Kids Under Kanvas

Kids Under Kanvas

Address: 148 Lonsdale Street,
MELBOURNE 3000

Contact person: Kids Under Kanvas

Phone: (03) 9662 2355 **Fax:** (03) 9662 2407

Email: kukanvas@ozemail.com.au



Koorie Education

Alfred Felton Bequest Scholarships

Address: 2nd Floor, 33 St Andrews Place,
EAST MELBOURNE 3002

Postal: GPO Box 4367, MELBOURNE 3001

Contact person: Koorie Education Development
Unit,

Phone: (03) 9637 2255 **Fax:** (03) 9637 3110

Email: singh.angela.a@edumail.vic.gov.au

Website: www.sofweb.vic.edu.au/koorie/

Service Description:

Alfred Felton Bequest Scholarships are available to assist Koorie secondary school students in Years 9 and 11. Applications are to be submitted by October 24 of the previous year.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri, with a telephone answering machine available when the office is unattended.

CATCHMENT AREA: State-wide.

SPECIAL REQUIREMENTS: Selection criteria apply. Inquire for details.

MacKillop Family Services

Behaviour Support Service

Address: 24 Gower Street, KENSINGTON 3031

Contact person: Behaviour Support Team
Leader, Lorraine McCallig

Phone: (03) 9372 5365, (03) 9372 5348

Fax: (03) 9372 5371

Website: www.mackillop.org.au

Service Description:

Provide consultancy and support to primary school and secondary school staff regarding student welfare.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri.

CATCHMENT AREA: Melbourne metropolitan region.

COST TO CLIENTS: Nil.

AVAILABILITY: According to need.

REFERRAL: Catholic Education Office.

School Focused Youth Service (SFYS)

Contact person: SFYS Coordinator, Jenny Brown

Service Description:

A preventive and early intervention strategy designed to establish effective links between school-based support services and intervention provided by the community sector. Provides support and intervention to children and young people, 10 to 18 years old at risk of developing behaviours that may make them vulnerable to suicide or attempted suicide. Support is also provided to their families.

Encourages links with community agencies in contact with young people who are no longer connected to the school system, enabling identification of service gaps and strategy development.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri.

CATCHMENT AREA: Cities of Melbourne & Moonee Valley.

COST TO CLIENTS: Nil.

AVAILABILITY: According to need.

REFERRAL: Self, agency or school.



Melbourne News Boys' Club Foundation

Community Grants

Address: 3rd Floor, 766 Elizabeth Street,
MELBOURNE 3000

Contact person: Reception

Phone: (03) 9347 2655 **Fax:** (03) 9348 1273

Service Description:

Community grants providing funding for community groups and community development projects are available to support activities for the advancement, well-being and welfare of children, young people and their families.

Funding guidelines are available on request.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm,
Mon to Fri.

Melbourne Sports Network

Sports Assembly

Address: Suite 4, 233 Cardigan Street,
CARLTON 3053

Contact person: Executive Officer,
Fiona McCarroll

Phone: (03) 9349 5781 **Fax:** (03) 9349 5786

Email: info@melbournesportsnetwork.org.au

Website: www.melbournesportsnetwork.org.au

Service Description:

A regional coordinating body consisting of local sporting clubs, sports associations, schools, local government, businesses and individuals with an interest in the development of sport in the Melbourne metropolitan area.

The body provides information through a magazine, 'Team', a sporting library, video equipment and information on grants and sponsorship. Community education includes seminars, courses and forums. Sports programs for children, young people, adults and people with disabilities are organised.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri,
with a telephone answering machine available
when the office is unattended.

CATCHMENT AREA: Metropolitan area of
Melbourne.

COST TO CLIENTS: Nil.

Inquire for cost of sports programs.

AVAILABILITY: According to need.

REFERRAL: Self, agency or health
professional.

Ozanam Intensive Youth Support

Youth Support Program (SAAP)

Address: 191 Flemington Road,
NORTH MELBOURNE 3051

Postal: PO Box 345,
NORTH MELBOURNE 3051

Contact person: Team Leader,
Raymond Clancy

Phone: (03) 9326 9796 **Fax:** (03) 9326 9518

Email: iyss@infoxchange.net.au

Service Description:

Long-term support for young men 16 to 25 years
old exhibiting challenging behaviour.

Service Details:

OFFICE HOURS: 9.00am to 5.30pm, Mon to Fri.

CATCHMENT AREA: State-wide.

COST TO CLIENTS: Nil.



AVAILABILITY: According to need.
REFERRAL: Agency referral preferred.
ASSESSMENT: By interview.

Refugee Minor Program

Information & Support

Address: 2 Lonsdale Street,
MELBOURNE 3000
Postal: GPO Box 241E, MELBOURNE 3001
Contact person: Coordinator,
Ms Mube Akinci-Desem
Phone: (03) 9235 3977 **Fax:** (03) 9235 3266
Website: www.immi.gov.au

Service Description:

Liaison between the Department of Immigration & Multicultural Affairs and Department of Human Services Child Welfare to ensure the provision of settlement and welfare services to recently arrived, unaccompanied children, young people and refugees under 18 years of age where parents are not in Australia.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon, Tue & Fri.
COST TO CLIENTS: Nil.
AVAILABILITY: According to need.
REFERRAL: Self or agency.

Salvation Army Melbourne Counselling Service

Community Education

Address: 1st Floor, 69 Bourke Street,
MELBOURNE 3000
Postal: PO Box 18137 Collins Street East,
MELBOURNE 8003

Contact person: Duty Worker

Phone: (03) 9653 3250

Fax: (03) 9653 3232

Service Description:

Workers visit secondary schools, community groups, organisations and venues to provide educational and promotional activities to increase knowledge and awareness of the agency's work.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Thur; 9.00am to 4.00pm, Fri. A telephone answering machine is available when the office is unattended.
COST TO CLIENTS: Nil.
AVAILABILITY: According to need.
REFERRAL: School, community group or organisation.

Sexual Assault Counselling for Youth

Contact person: Duty Worker

Service Description:

A sexual assault worker is available for children and young people under 25 years old.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Thur; 9.00am to 4.00pm, Fri. A telephone answering machine is available when the office is unattended.
CATCHMENT AREA: Western metropolitan area.
COST TO CLIENTS: Nil.
AVAILABILITY: Appointments necessary. Evening appointments are available on Tuesdays or Wednesdays.
REFERRAL: Self or agency.
ASSESSMENT: By interview.



Stopover Youth Housing Services

Supported Youth Accommodation Outreach (SAAP)

Address: PO Box 384, CARLTON SOUTH 3053

Contact person: Duty Worker, Refuge

Phone: (03) 9347 9355, (03) 9347 0636

Fax: (03) 9347 9370

Email: stopover@infoxchange.net.au

Service Description:

Supported accommodation for young people 16 to 25 years, providing worker assistance in gaining independent living skills.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri.

CATCHMENT AREA: State-wide.

COST TO CLIENTS: Twenty-five per cent of income.

AVAILABILITY: Medium to long-term.

REFERRAL: Self.

Youth Refuge

Contact person: Duty Worker, Housing Services

Service Description:

Emergency accommodation for young people 16 to 25 years old with priority given to those 16 to 20 years old.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri.

CATCHMENT AREA: State-wide.

COST TO CLIENTS: Twenty per cent of income.

AVAILABILITY: Six weeks stay maximum.

REFERRAL: Self or agency.

The Common Ground

Under-Thirties Youth Group

Address: 14 Epsom Road, KENSINGTON 3031

Contact person: Duty Worker

Phone: (03) 9372 3922 **Fax:** (03) 9372 2987

Email: commonground@infoxchange.net.au

Service Description:

Various recreational and educational activities are provided for young people 17 to 30 years old with psychiatric disabilities.

Service Details:

AVAILABILITY: 2.00pm to 5.00pm, Tuesdays.

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri, with a telephone answering machine available when the office is unattended.

CATCHMENT AREA: Cities of Melbourne & Mooney Valley.

COST TO CLIENTS: Nil.

REFERRAL: Self, family, agency or medical.

Young Achievement Australia

Enterprise Learning Through Business for Youth

Address: Mezzanine, Commonwealth Bank Building, 225 Bourke Street, MELBOURNE 3000

Contact person: Duty Worker

Phone: (03) 9650 2923 **Fax:** (03) 9650 2935

Email: vic@yaa.org.au

Website: www.yaa.org.au



Service Description:

A six-month program, two hours per week, for secondary and tertiary students, the unemployed and people with disabilities or special needs wanting the experience of starting their own businesses. A business sponsor provides a sponsorship fee to Young Achievement Australia and advice on different facets of business to assist the young people.

The program is accredited for Certificate 2 in Small Business Management.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri.

Western Victorian Regional Office:
(03) 5223 3481

Riverina Area: (02) 6040 2020

CATCHMENT AREA: State-wide.

COST TO CLIENTS: Nil.

REFERRAL: Self.

School-Based Commerce Training (Business Alive)

Contact person: Duty Worker

Service Description:

Young Achievement Australia arranges business professionals to work as consultants and speakers as part of secondary school business-related subjects.

Service Details:

OFFICE HOURS: 9.00am to 5.00pm, Mon to Fri.

Western Victorian Regional Office:
(03) 5223 3481

Riverina area: (02) 6040 2020

CATCHMENT AREA: State-wide.

COST TO CLIENTS: Nil.

AVAILABILITY: Short-term.

REFERRAL: School.

Young Women's Christian Association (YWCA), Melbourne Office

Girlstorey

Address: 489 Elizabeth Street,
MELBOURNE 3000

Contact person: Girlstorey

Phone: (03) 9326 9622, (03) 9329 5188

Fax: (03) 9328 2931

Email: ywca@ywca.net

Website: www.ywca.net

Service Description:

A division to develop dynamic living and breathing space in the heart of Melbourne for young and adult women 16 to 25 years old.

Service Details:

OFFICE HOURS: 9.00 am - 5.00 pm, Mon - Fri.

COST TO CLIENTS: Inquire.

REFERRAL: Self.

Information Technology Training Centre

Contact person: Duty Worker

Service Description:

Information technology training for young and adult women.

Service Details:

OFFICE HOURS: 9.00 am - 5.00 pm, Mon - Fri.

COST TO CLIENTS: Inquire.

REFERRAL: Self.



***Job Placement, Employment & Training Program
(JPET)***

Contact person: Duty Worker

Service Description:

JPET offers advice, support and referral services to homeless or at-risk young women 15 to 21 years old to help with housing, training & employment, income entitlements, self-esteem, family mediation, substance abuse and other issues. The service negotiates with schools to help young people stay at school or return to school.

Service Details:

OFFICE HOURS: 9.00 am - 5.00 pm, Mon - Fri.

COST TO CLIENTS: Nil.

AVAILABILITY: According to need.

REFERRAL: Self or agency.